

Resident Rights

Wauklehegan Manor recognizes the following fundamental rights of residents and is committed to maintain an environment that both fosters and protects these rights:

1. To be sheltered, cared for, consulted, and addressed in a manner befitting one's status as an adult, and with respect of one's dignity and self-worth.
2. To provide a means to express personal feelings, including access to senior administration without any fear of reprisal, discrimination, or deprivation.
3. To be free from chemical or physical restraints, except when ordered by a physician to prevent injury to oneself or to others.
4. To receive courteous, fair, and respectful care and assistance, and appropriate nursing assessment and treatment regardless of color, race, creed, financial or medical status.
5. To have one's condition, care and treatment explained in simplified terms to the best of the home's ability to oneself, next of kin, or a third party authorized by the resident and to participate in one's care plan.
6. To receive rehabilitation, reactivation and assistance towards independence and self-care to the maximum level possible in comfort and dignity within the resources of the Home.
7. To pursue or continue one's social, cultural, spiritual, and other interests as well as developing one's abilities and potential.
8. To receive visitors and to enjoy one's privacy.
9. To establish one's own personal and private environment in as much as can be accommodated within the home's capabilities.
10. To, within one's capabilities, attend activities held outside the home.
11. To have one's personal, financial, medical, and other records entrusted to the home, kept in confidence, and available only to those for whom the information is essential in conformity to all Acts and Regulations governing Wauklehegan Manor.
12. To have adequate, nutritious, and attractively served meals and snacks appropriate to the special diets of the residents.
13. To receive a monthly comfort allowance, as determined by the government of New Brunswick and to manage one's financial affairs or authorize a third party to do so.
14. If mentally competent, to refuse medical treatment and medication, and to be informed of the medical consequences of this refusal.
15. To be provided with palliative supportive care and death with dignity.
16. To review and recommend revision of the resident's rights.
17. To be fully informed of his/her responsibilities concerning the observation of rules and regulations of the nursing home in a language understandable by the resident: e.g., alcohol, smoking, visitors, radio, TV, telephone, noise, furniture, appropriate and proper garb, gifts of food and flowers, etc. The resident's family shall also be informed of the rules and regulations that apply to their conduct in the nursing home.
18. To expect all staff to be informed of, and to respect the above rights.